



**Steve Griffiths DHyp Psych GHR NRH NLP Practitioner**  
Clinical Hypnotherapy, Solution Focused Psychotherapy,  
HypnoBirthing® Faculty Trainer UK, Ireland, Europe,  
Kinesiology Practitioner

**GHSc**  
VALIDATED PRACTITIONER  
General Hypnotherapy  
Standards Council

**Sonia Griffiths BSc, MSc, MCThA**  
**Clinical Hypnotherapist, NLP Practitioner**  
HypnoBirthing® Ante-natal Educator, UK HypnoBirthing® Advisory Board Member,  
Biomedical Scientist, Complementary Therapist

### **Terms and Conditions**

We have produced these terms and conditions so that you are informed about the way we operate as HypnoBirthing® Practitioners so that you know what you can expect from us and what we expect from you. For our individual T&C's for our other therapies please go to the appropriate website links.

### **Our obligation to you**

1. Our objective is to provide a professional HypnoBirthing® service for clients seeking to learn HypnoBirthing® techniques.
2. You can expect us to always be professional, friendly and sensitive to your specific issues, and we offer a calm supportive environment during your classes.
3. We are happy to liaise with any other healthcare professionals in order to optimise your outcomes.
4. You will be provided with a clear fee outline so that you are fully aware of the cost of your classes.
5. We will do our best to be flexible with your individual circumstances with regard to appointment times, however set class dates must be agreed in advance as multiple group class dates are difficult to change.
6. Whilst we always do our best to meet client expectations we cannot offer specific guarantees regarding birth outcomes.
7. Our Ante-natal services are not a substitute for medical advice.
8. If for any reason you are dissatisfied with any aspect of your classes we promise to discuss it with you openly with the aim of speedy and professional resolution.
9. We guarantee to protect your confidentiality at all times with regards the Data Protection Act 1998 and you have the right to view any information that we retain.
10. We maintain professional indemnity insurance and membership of the HypnoBirthing® Institute USA.

### **Your obligation to us**

1. We request that you are punctual for your appointments.
2. We require a deposit of £75 on booking which is non-refundable. The fee balance is due before or on the first day of the course.
3. We request at least 24 hours notice of cancellation of a booked appointment.
4. If appointments are cancelled without notice we reserve the right to keep the fee paid to ask you to forfeit the class missed. If there are special circumstances and the appointment is rescheduled then we can always openly discuss any cancellation fee.



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5. Acceptance our practice terms and conditions.

## **Intellectual Property Copyright**

### **Use of our Products and HypnoBirthing® Products**

1. The use of our products or those of the HypnoBirthing® Institute may only be used for your own personal, non commercial home use.
2. You may not use any of the above products for any commercial purpose.
3. Unauthorized copying, public performance, broadcasting, hiring or rental of any of the above products or recordings is strictly prohibited.
4. You may not make copies of our recordings or those of the HypnoBirthing® Institute or their content.
5. You may not hire or rent out our recordings or those of the HypnoBirthing® Institute.
6. If you are a non HypnoBirthing® Licensed Therapist, you may not play any of our recordings or those of the HypnoBirthing® Institute to your clients.

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